

# WE ARE HIRING!

**JOB TITLE: MANAGER – SERVICE CENTER HULHUMALE**

**LOCATION: SHEESHA SERVICE CENTER HULHUMALE**

## About the Role

We are seeking a proactive Manager to oversee daily operations, manage the counter-front services and technical team, and ensure smooth outlet performance. The role focuses on maintaining service quality, driving customer satisfaction, and ensuring smooth end-to-end service delivery.

This role is ideal for individuals with strong leadership skills who can manage teams, oversee operations, and uphold service excellence in a fast-paced service environment.

## Requirements:

- Master's or Bachelor's degree in business management, Sales & Marketing, or a related field.
- Minimum 2-3 years of experience in a Supervisory or managerial role.
- Excellent leadership, communication, and customer service skills.
- Strong problem-solving and decision-making abilities.
- Flexible and adaptable to changing priorities and business needs.
- Proficiency in service management software and Microsoft Office applications.
- Ability to work in a fast-paced environment and lead a diverse team effectively.

## Key Responsibilities:

- Lead daily service operations, ensuring quality, efficiency, and compliance with Honda standards.
- Supervise and develop Service Advisors, Technicians, and Support Staff.
- Handle customer complaints and ensure high standards of service quality.
- Oversee service bookings and meet sales targets.
- Manage outlet inventory, warehouse, and financial operations.
- Prepare and submit monthly reports on performance, challenges, and improvement plans.

## What We Offer:

- Competitive remuneration package including health insurance, staff benefits and annual increments.

**Deadline: 21<sup>st</sup> February 2026**

- Candidates are required to submit fully completed "Application Form" with supporting documents listed in the form, before the deadline. Application form will be available to download from [www.honda.mv](http://www.honda.mv)
- Applications must be a compiled PDF file of all documents.
- Only short-listed candidates will be called for interview.